



What if you could increase patient satisfaction, reduce costs, get paid faster - and provide enhanced security for your patient's billing information - all at the same time? The ClearGage **HealthPayment Portal** delivers it all – and more – in one affordable, customizable online solution. **The HealthPayment Portal can:**

The ClearGage HealthPayment Portal can:

- Increase Patient Satisfaction
- Reduce Costs
- Get Paid Quicker
- Enhance Security
- Reduce Bad Debit

Increase Patient Satisfaction

- Saves patients time and money – no postage required!
- Accepts online payments from their credit card, debit card, checking, or savings account
- Allows patients to make payments without registering
- Protects and stores critical financial information in a secure PCI/HIPAA compliant system
- Offers 24-hour access to patient statements, balances, and payment information
- Automates patient payment plans

Reduce Costs

- Streamlines administrative tasks and costs of posting patient payments – saves \$1.65 -\$2.70 per transaction¹
- Permits patient self-serve capabilities, reducing phone calls to staff
- Imports transactions into many accounting packages and practice management systems
- Offers email and text messaging capabilities to significantly reduce billing costs
- Requires little to no IT time - easy to set up and administer
- Reduces downgrades associated with key entering card data

Get Paid Quicker

- Deposits patient payments directly into your bank account
- Increases cash flow and helps you get paid up to 19 days quicker² – reduces float time due to mail
- Gives patients more payment options
- Automates recurring payments and ensures compliance with payment plan terms

Enhance Security

- Provides peace of mind with dual source authentication, SSL (secure socket layer) encryption and decryption technology, firewalls, anti-virus protection and intrusion detection
- Stores and protects patient billing and healthcare information in a HIPAA and PCI compliant system
- Includes user role based login and security features to enable staff to process, review, and post payments, manage failed transactions, and access reports
- Tracks transactions by team member

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2010 ClearGage Inc. V1.0 08.10.2010

¹ "Online Banking, electronic bill presentment and payment are cost effective" Reis, Hoye, Gibert and Ryaume

² 2010 Consumer Billing and Payments Trends, Fiserv

The ClearGage HealthPayment Portal

How Does It Work?

The web-based system requires little to no IT time and no software to install. Your portal comes with its own unique URL that can be accessed from a link on your website or by simply typing the URL directly into the navigation bar of your browser.

Getting started is easy:

1. **Set Up Your Account**
Complete the **HealthPayment Portal** and merchant applications.
2. **Customize**
Add your logo, color scheme, and content including a welcome message, FAQs, documents and statements.
3. **Start Collecting Payments**
Add a link to your website and include the URL on your statements, mailers and all patient information.

HealthPayment Process



► **To learn more about the ClearGage HealthPayment Portal and sign up for service, please visit www.cleargageinc.com or call 888-227-5976.**

About Us

ClearGage, Inc. is revolutionizing the way medical providers do business. By developing innovative healthcare payment solutions and services that employ revenue cycle technology and are HIPAA/HL7 and PCI compliant, we're doing our part to bring retail to healthcare and simplify the process of calculating and collecting payments.