

CLEARVOICE™

Payments (IVR)



TURN ANY PHONE INTO A PAYMENT GATEWAY.

Automating payments using interactive voice response (IVR) dramatically improves efficiency and lowers overall customer service costs. Provide your patients 24/7/365 access to billing information and payment options. Adding self-service IVR payments lets you expand your payment options in a cost-effective way, adding real value and high ROI.

- Available 24/7/365 in English or Spanish
- Accepts all major credit card brands and ACH payments
- Payments are made easily in as little as 30 seconds
- Customers can transfer out to your staff or to a ClearGage Patient Engagement Team Member
- Customized with your practice name / greeting
- Dedicated local phone number based on your location (Toll Free numbers are available*)
- HIPAA and PCI Compliant

Functionality

1. ClearGage configures your customized greeting and telephone number
2. Post the payments phone number on your website and statements
3. Patients call in to the IVR, verify their identity and make a payment
4. Funds are deposited in your bank account

Benefits

- Increase patient satisfaction
- Increase collections
- Reduce staff time
- Payments post in seconds
- Patients can opt in for electronic receipts
- Access a full suite of reports and dashboards to monitor patient adoption and revenue metrics

Call us today 888.227.5932 - Ext. 2

