



## **Client Success Specialist (8:30am -5:30pm)**

We're looking for an experienced Client Success Specialist to increase client usage of our products and services. This position is the direct link between the company and our client's success in growing and strengthening their health care practice.

- We offer the opportunity to learn and grow and in a dynamic, fast-paced environment.
- We also offer health, dental and vision insurance, disability, life insurance, 401K with company match and PTO.

### **Responsibilities:**

- Act as primary contact for existing clients while maximizing revenue opportunities for clients and ClearGage.
- Consistently monitor clients' dashboards and provide consultative feedback to ensure success.
- Prepare reports, share best practices and solve client problems effectively and efficiently.

### **Requirements:**

- Minimum three (3) years of successful customer service and/or account management experience in technology, healthcare, medical or financial services.
- Demonstrated ability to manage and grow a portfolio of existing clients.
- Excellent interpersonal, written/oral communication and time management skills.

**Compensation:** \$16-\$18 per hour

### **About ClearGage:**

Headquartered in Tampa, Florida (Northdale), ClearGage is a rapidly growing healthcare payments technology company providing innovative payment solutions to the healthcare industry. To learn more about ClearGage, please visit our website at [www.cleargage.com](http://www.cleargage.com).